

The Pfleiderer Group's Quality, Environmental, Health and Safety Policy

Alongside its economic success, the Pfleiderer Group is committed to interacting with people, the environment and resources in a responsible manner. We view quality, the environment, health and safety as essential elements of our corporate philosophy. That's why we have defined guidelines for these fields that commit us to an active approach. As a manufacturer of engineered wood products, surface finishes and laminate floor coverings, we work with renewable resources. We use wood from sustainable forestry or recycled materials for our products.

- Compliance with laws and regulations is a matter of course for our Company, just like the realization of customer requirements. In addition, we also work continuously on improving our products and environmental protection at our operating facilities.
- As an international company, we want to implement our convictions at all Pfleiderer locations to get a holistic and all-encompassing management system for quality, the environment, health and safety.
- We endeavor to maintain state-of-the-art safety standards and organizational measures at all times, in order to avoid accidents or limit their impact to the greatest extent possible. We train our employees regularly and provide them with appropriate and comprehensive information. In this way, we encourage and empower our employees to be independent and to take responsibility for their actions.
- When we develop new products and manufacturing processes to satisfy our customers' needs, we look at the processes as a whole and test how ecological they are going to be. When selecting suppliers and subcontractors, we place great emphasis on ensuring that they also have a responsible attitude to the environment and their employees' safety.
- We monitor and assess our processes and products regularly and aim to achieve continuous improvement. This is how we want to provide products with the highest value to our customers and to reduce the unavoidable environmental effects.
- We place emphasis on maintaining an open dialog with our employees and customers as well as the authorities and the general public. We have a transparent approach to our customers and the public about the environmental impact of the products we manufacture and the services we provide.